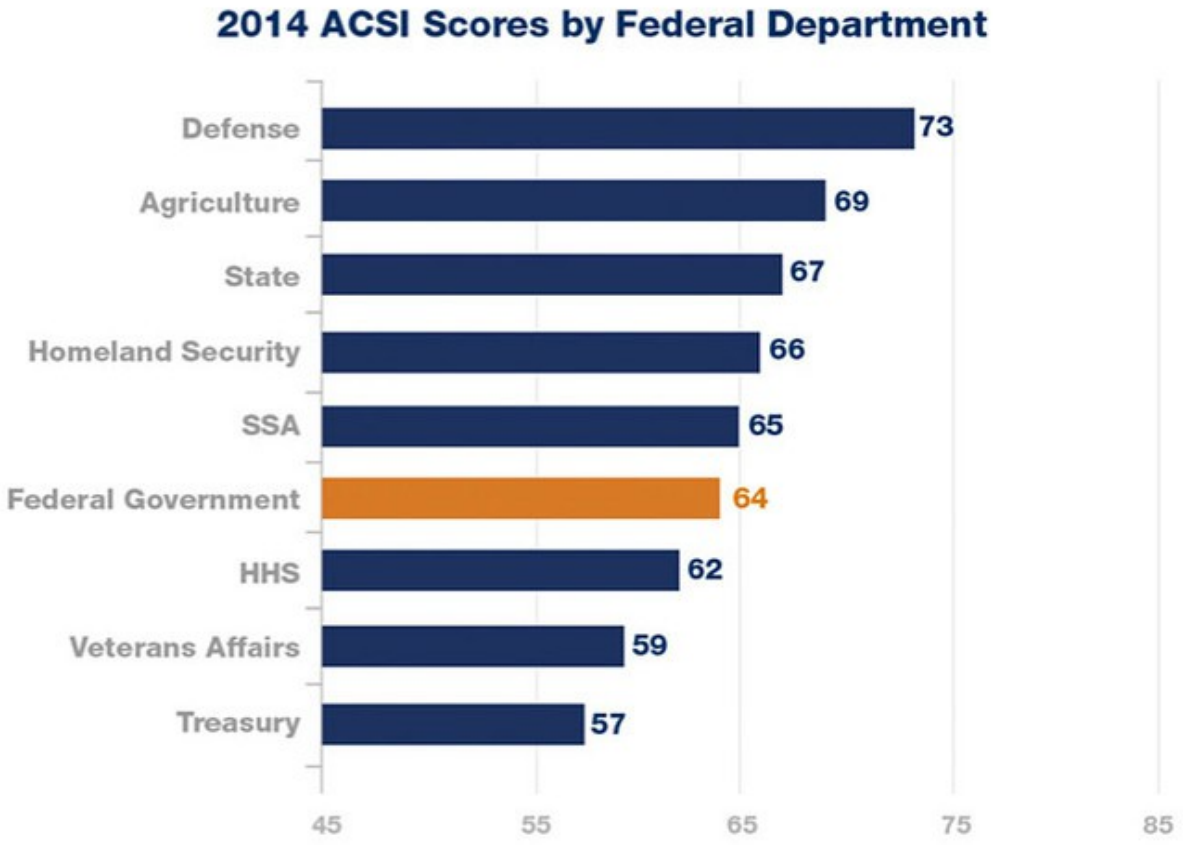
Americans Hate The Federal Government Now More Than Ever

by **CATEY HILL | MARKET WATCH** | JANUARY 28, 2015



If you have to deal with the federal government — be it the seemingly innocuous Social Security Administration or the eternally-despised Treasury Department, home to the IRS — prepare to be even more annoyed than in the past.

According to a report released Tuesday by the American Customer Satisfaction Index http://www.theacsi.org/news-and-resources/customer-satisfaction-reports/reports-2014/acsi-federal-government-report-2014, our satisfaction with the federal government has hit an all-time low (at least since the company began collecting data for this index in 2007). The federal government now scores a 64.4 out of 100 in terms of satisfaction (the average across all industries is 75 out 100). This is the lowest score across the 40 different industries – including industries like airlines, cable companies and others — that the ACSI measures, with the exception of Internet service providers.

"Overall, the services of the federal government continue to deliver a level of customer satisfaction below the private sector," the report — in which ACSI interviewed 1,772 randomly selected people — concludes.

When asked what they specifically didn't like about the government, some Americans cited issues with the staff and customer service. Indeed, Americans are more annoyed with the government's customer service (specifically how courteous, helpful and professional the government staff are) than they were

in 2013: customer service rankings for the government plummeted 6% from a year ago — from a score of 80 to a score of 75. While this sounds bad, ACSI Director David VanAmburg says that some of it has to do to with the fact that some agencies have fewer staff members now than in the past, which makes consumers more frustrated when trying to get something accomplished in a timely manner.

Plus, Americans say that the services the government provides aren't always easy to navigate or delivered in a timely manner – and were worse in 2014 than in years past (scores fell from 70 to 68 out of 100), as was the information provided to them by the government (scores fell from 71 to 69), which they say often lacks clarity and isn't accessible. The only area that Americans weren't less pleased with was, perhaps surprisingly, government websites, which while certainly not well-reviewed (72 out of 100) didn't see a fall in ratings from last year.

While no department within the federal government scores above the national average, some departments are more hated that others — with the Treasury getting the gold star as the most-hated. VanAmburg notes that this isn't surprising, as its public face is often the IRS, which we don't have to tell you, isn't very popular. That's followed closely by the Veterans Affairs department and the Health and Human Services Department — both of which may score fairly low because there is sometimes some controversy about people's eligibility for benefits from these organizations, which can anger consumers, he says.

But perhaps more disturbingly, customers may soon be even less satisfied with the government: "While there are exceptions to the general trend of lower customer satisfaction with government services, the challenge of maintaining high-quality service with fewer resources may affect even more services soon," says VanAmburg says. "For example, the wait time for callers to the IRS is projected to balloon even more than it did a year ago—possibly exceeding 30 minutes."

Bill Gates Calls For ‘Global Government’

by **MIKAEL THALEN | INFOWARS.COM** | JANUARY 28, 2015

Billionaire Bill Gates called for “a kind of global government” this week, arguing that the creation of such a system would be needed to combat major issues such as “climate change.”

Speaking with Germany’s “Süddeutsche Zeitung” newspaper Tuesday, Gates decried the fact that a proper United Nations system has failed to materialize as planned.

“You can make fun of it, but in truth it was sad how the conference in Copenhagen is run, how individual who behave like the UN system failed,” Gates said according to an English translation in the Huffington Post.

Gates went on to stress his position further, stating that a global government was “badly needed” in order to combat an array of issues ailing the planet.

“Take the UN, it has been created especially for the security in the world. We are ready for war, because we have taken every precaution. We have NATO, we have divisions, jeeps, trained people,” Gates said. “But what is with epidemics? How many doctors do we have as much planes, tents, what scientists? If there were such a thing as a world government, we would be better prepared.”

The billionaire made headlines last week after introducing a plan to implement a cashless system in multiple third-world countries, a program that would undoubtedly give financial elites total control over monetary systems.

Despite the media’s constant glowing portrayal of Gates, which is rooted in his funding of major news outlets, a look at many of the so-called philanthropist’s pet projects reveals his true nature.

Aside from his founding of computing giant Microsoft, a corporation which has worked hand in hand with the NSA to eviscerate privacy, Gates’ role in the destruction of health worldwide is made obvious by the companies he invests in.

A breakdown of the Bill & Melinda Gates Foundation’s 2012 tax return by Mother Jones reveals billions in funding to corporations such as Coca-Cola, McDonald’s, Burger King and Kentucky Fried

Chicken. Other groups receiving major cash include private prison company the GEO Group Inc., military contractor Dyncorp, a major player in human trafficking, and nearly every top oil company.

A major focus of the Gates Foundation has also been invested in vaccination campaigns, although Western media has completely ignored major ethical issues brought up by medical experts in countries such as India, where more than 47,500 children were paralyzed shortly after one of Gates' campaigns.

Just last year, India's Supreme Court began investigating Gates involvement in a vaccine trial that resulted in the deaths of several young girls.

Everything from gun control, Common Core and geoengineering, the practice of spraying toxic particles into the stratosphere to block the sun's rays, has received millions in funding from Gates.

Gates has also taken heat for investing millions into biotech giant Monsanto, a corporation currently flooding foreign countries with genetically engineered crops.

In reality, the call for global government by Gates and other wealthy elitists has nothing to do with lifting up impoverished nations. Such a government would instead guarantee global surveillance, global wealth inequality and a world run by the exact corrupt interests currently consolidating wealth and power worldwide.

The Return of The Dark Age VIDEO BELOW

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Top leaders repeatedly call for global government, also referred to as the "New World Order"

Top New World Order Quotes VIDEO BELOW

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Endgame Blueprint For Global Enslavement VIDEO BELOW
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